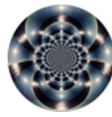


Nobel Tutoring Service[©]

School Year 2018-2019 Brochure



REVISION HISTORY

Version	Date	Summary
1.0	06/15/18	Initial release of the 2018-2019 Tutoring Brochure.
1.1	10/07/18	Revised the tutoring schedule.

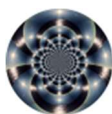
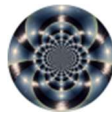


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[1.0] Introduction

This brochure describes the **Nobel Tutoring Service**, nerdy.nel's brand of professional tutoring; it includes information on services, availability, and rates. Please keep in mind that **all services and rates listed in this brochure are subject to the Terms of Service outlined in section [6.0]**; please read this brochure and the Terms of Service carefully.

[1.1] About nerdy.nel

nerdy.nel, born and raised in The Bronx, is an Afro-Latino engineer and transit advocate with a lifelong passion for mathematics. Since 2004, nerdy.nel has tutored hundreds of students, from schoolchildren to senior citizens! nerdy.nel has received critical acclaim from tutees, parents, and teachers alike for his work ethic, patience, and diligence in his tutoring. **nerdy.nel has an active Professional Tutoring certification from the National Tutoring Association**; he also has a Master of Engineering degree in Electrical Engineering and a baccalaureate degree in Electronics and Engineering Technology.

[1.2] About the Nobel Tutoring Service

The **Nobel Tutoring Service** (hereafter **Nobel**) was originally founded as the *nerdy.nel Tutoring Service* in 2016; it is nerdy.nel's brand of professional tutoring in mathematics, statistics, and résumé and cover letter writing. The name change isn't just a simplification of the brand, but an exemplification of the high standard that nerdy.nel sets for himself while tutoring. The name comes from the Nobel Prizes, which represent the highest standard in several fields. The logo on the cover page and the top of every other page, called "Endless Horizons[®]", symbolizes the wellspring of unlimited potential that one can harness through Nobel.



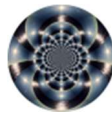
For a complete list of services offered by Nobel, see section [3.0].

Note: The *nerdy.nel Tutoring Service* (old name), *Nobel Tutoring Service* (new name), and the *Endless Horizons* logo are all © nerdy.nel, 2016-2019. All rights reserved.

[1.2.1] Vision and Mission

Vision: Promoting Intellectual Excellence.

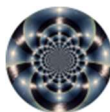
Mission: Empowering the thinkers of today with the knowledge and education necessary to become the doers of tomorrow.



[2.0] Changes for the 2018-2019 School Year

The changes below take effect on **July 1st, 2018**; the 2018-2019 school year covers the period beginning July 1st, 2018 and ending June 28th, 2019.

- ❖ Professional Tutoring is now available in New Rochelle, Pelham, Mount Vernon, Yonkers, and Long Island, in addition to NYC.
- ❖ The Basic, Intermediate, and Advanced Tiers of Professional Tutoring are now known as Elementary-Level, Intermediate-Level, and Advanced-Level Services, respectively. See section [3.0] for more information.
- ❖ Due to high demand for private tutoring and low demand for Communal Tutoring, Communal Tutoring is discontinued and Professional Tutoring rates will increase. See section [5.0] for more information.
- ❖ The Group discount for Professional Tutoring is now 10% off, rounded to the nearest \$5; the Family discount is now 25% off, rounded to the nearest \$5.
- ❖ Loyalty rates are now available for regular tutees. See sections [5.0] and [6.6] for more information.
- ❖ Nobel has eliminated the Travel Surcharge and modified the Billing Surcharge and penalties. See sections [5.4] and [6.6.1] for more information.
- ❖ Nobel now accepts Apple Pay, Google Pay, and other tap-and-go payment methods compatible with Square Register.
- ❖ The maximum group size for Group and Family tutoring is now 10.
- ❖ Test prep and mock exams are now available for the Secondary School Admission Test (SSAT), Independent School Entrance Exam (ISEE), Test for Admission into Catholic High Schools (TACHS), Cooperative Entrance Exam (COOP), and High School Placement Test (HSPT) as Elementary-Level Services.
- ❖ Nobel now offers an Email Exchange program for résumé and cover letter writing only. See sections [3.1] and [5.1.3] for more information.



[3.0] Services Offered

Nobel offers the following services:

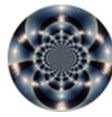
- ❖ Professional Tutoring in **Mathematics, Statistics, and Résumé/Cover Letter writing**, and
- ❖ Test prep and mock exams for New York State math and Regents exams, high school entrance exams, college entrance exams, and Advanced Placement (AP) exams.

[3.1] Professional Tutoring

Nobel offers **Professional Tutoring** to residents of NYC (all 5 boroughs), New Rochelle, Pelham, Mount Vernon, Yonkers, and Long Island (Nassau and Suffolk counties). Professional Tutoring sessions are typically one hour (60 minutes) long, but the time may vary depending on the tutee's needs.

For the 2018-2019 school year, Nobel offers in-person (formerly Local) tutoring for mathematics, statistics, and résumé and cover letter writing. In addition, Nobel offers an Email Exchange program for résumé and cover letter writing only, where you may email one or more résumés or cover letters and then receive an email response with revised versions of the documents. There are three levels of services – **Elementary** (formerly Basic), **Intermediate**, and **Advanced**; each level represents progressively difficult subject matter and is subject to different rates.

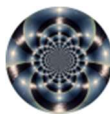
Professional Tutoring requires an appointment. Appointments are generally available during the evening on Tuesdays and Wednesdays, alternate Fridays during the day, and all day on Sundays. (**Note: See Section [4.0] for the new Professional Tutoring schedule.**) Nobel will work with your schedule to the fullest extent possible when scheduling appointments.



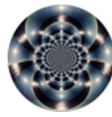
See section [4.0] for information on contacting Nobel and requesting appointments; see section [5.0] for rates.

[3.1.1] Elementary-Level Services

- ❖ Professional tutoring in **Mathematics** covering topics generally taught in grades K through 5, such as:
 - Counting principles
 - Basic shapes
 - Properties of numbers
 - Adding, subtracting, multiplying, and dividing whole numbers
 - The number line
 - Basic geometry and measurements
 - Place value
 - Rounding
 - Fractions
 - Mixed numbers
 - Decimals
 - Perimeter and area of basic shapes
 - Simple word problems
- ❖ Professional tutoring in **Mathematics** covering topics generally taught in grades 6 through 8, such as:
 - Ratios and proportions
 - Rates and percentages
 - Rational and irrational numbers
 - Exponents
 - Scientific notation
 - Combining like terms
 - Order of operations



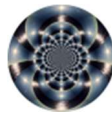
- Square and cube roots
 - Absolute value
 - Expressions, linear equations, and inequalities
 - Graphs of linear equations
 - Systems of linear equations – **limited to systems of two equations**
 - Linear functions
 - Distance, midpoint, and slope formulas for lines on a graph
 - Circumference, perimeter, area, volume, and surface area
 - Angles
 - Geometry
 - Parallel and perpendicular lines
 - Rotations, reflections, translations, and dilations
 - Congruence and similarity
 - Arithmetic and geometric sequences
 - Complex word problems
- ❖ Professional tutoring in **Statistics** covering topics generally taught in grades 6 through 8, such as:
- Mean, median, mode, and range
 - Percentiles, deciles, and quartiles
 - Interquartile range
 - Histograms, dot plots, and box plots
 - Simple probability
 - Sample spaces
 - Simple and compound events
 - Using and interpreting lists, tables, tree diagrams, and plots
- ❖ **Test prep**, limited to:
- New York State math tests, up to 8th grade
 - Specialized High School Admissions Test (SHSAT; **quantitative parts only**)
 - Secondary School Admission Test (SSAT; **quantitative parts only**)



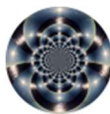
- Independent School Entrance Exam (ISEE; **quantitative parts only**)
- Test for Admission into Catholic High Schools (TACHS; **quantitative parts only**)
- Cooperative Entrance Exam (COOP; **quantitative parts only**)
- High School Placement Test (HSPT; **quantitative parts only**)
- ❖ **Mock exams**, limited to:
 - Mock SHSAT
 - Mock SSAT (excluding writing sample)
 - Mock ISEE (excluding essay)
 - Mock TACHS
 - Mock COOP
 - Mock HSPT
- ❖ **Résumé and cover letter writing**:
 - In person – pay-per-hour
 - Email Exchange – pay-per-document

[3.1.2] Intermediate-Level Services

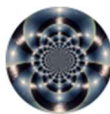
- ❖ Professional tutoring in **Mathematics** covering topics generally taught in grades 9 through 12, such as:
 - Algebra I
 - Polynomial expressions and equations
 - Factoring polynomials
 - Quadratic equations with real solutions
 - Graphs, vertices, and the axis of symmetry
 - Nature of the roots
 - Quadratic formula
 - Completing the square
 - Systems of equations and inequalities
 - Polynomial functions



- Exponential functions
- Domain and range of functions
- Composite functions
- Using and interpreting units
- Advanced word problems and simple physics problems
- Intermediate geometry
 - Geometric proofs
 - Geometric constructions
 - Geometric modeling
 - Trigonometry
 - Conic sections and their equations
- Algebra II
 - Complex numbers
 - Quadratic equations with complex solutions
 - Radical equations
 - Trigonometric functions and radian measures
 - Factors and zeros of polynomials
 - Division of polynomials and the Remainder Theorem
 - Relationship between exponents and radicals
 - Exponential growth and decay
 - Exponential and logarithmic functions
 - Graphs of exponential and logarithmic functions
 - Properties of logarithms and the change-of-base formula
 - Inverse functions
- Precalculus
 - Complex conjugates
 - Rectangular and polar forms of complex numbers
 - Vectors and matrices
 - Determinants
 - Solving systems of linear equations using matrices



- Fundamental Theorem of Algebra
 - Inverse trigonometric functions
 - Trigonometric identities
- ❖ Professional tutoring in **Statistics** covering topics generally taught in grades 9 through 12, and elementary statistics courses in college, such as:
- Scatter plots and “best fit” lines
 - Frequency distributions
 - Measures of central tendency
 - Expectation
 - Normal distribution
 - Correlation and regression – **limited to simple linear regression**
 - Interpreting data from surveys, experiments, and studies
 - Complements, unions, and intersections of events
 - Independent and dependent events
 - Probability rules and distributions
 - Conditional probability
 - Permutations and combinations
 - Confidence intervals and hypothesis tests for the mean
- ❖ **Test prep**, limited to:
- Regents exams in Algebra I, Algebra II, Geometry, and Trigonometry
 - PSAT/NMSQT (**quantitative parts only**)
 - SAT (**quantitative parts only**)
 - SAT Math Test (Levels 1 and 2)
 - ACT (**quantitative parts only**)
- ❖ **Mock exams**, limited to:
- Mock Regents exams in Algebra I, Algebra II, Geometry, and Trigonometry
 - Mock PSAT/NMSQT
 - Mock SAT (excluding Essay Test)
 - Mock SAT Math Test (Levels 1 and 2)

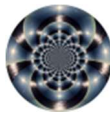


- Mock ACT (excluding writing part)

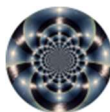
[3.1.3] Advanced-Level Services

❖ Professional tutoring in **Mathematics** covering topics generally taught in college and Advanced Placement (AP) courses, such as:

- Calculus I
 - Limits and continuity
 - Differentiation
 - Limit definition
 - Differentiation rules
 - Absolute and relative extrema
 - Rates of change
 - Concavity and points of inflection
 - L'Hôpital's Rule
 - Introduction to integration (Riemann sums)
- Calculus II
 - Integration
 - Definite and indefinite integrals
 - u-substitution
 - Trigonometric substitution
 - Integration by parts
 - Partial fraction expansion
 - Finding areas and volumes using integrals
 - Fundamental Theorem of Calculus
 - Series
 - Arithmetic and geometric series
 - Taylor and Maclaurin series
 - Power series
 - First-order ordinary differential equations



- Select physics applications
- ❖ Professional tutoring in **Statistics** covering topics generally taught in college and Advanced Placement (AP) courses, such as:
 - Sampling techniques
 - Central Limit Theorem
 - Discrete random variables and distributions
 - Continuous random variables and distributions
 - Confidence intervals
 - Hypothesis testing
 - Analysis of variance (ANOVA)
 - Probability mass and density functions
 - Correlation and regression
- ❖ **Test prep**, limited to:
 - AP Calculus AB
 - AP Calculus BC
 - AP Statistics
 - GRE (**quantitative parts only**)
- ❖ **Mock exams**, limited to:
 - Mock AP exams in Calculus AB, Calculus BC, and Statistics
 - Mock GRE



[4.0] Contact Information

To request appointments for Professional Tutoring, or for general inquiries, you may contact Nobel via:

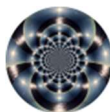
- ❖ Phone: **(929)-35-NOBEL** (929-356-6235),
- ❖ Email: nobeltutor@nerdynel.me,
- ❖ Web: <http://nerdynel.me/nobeltutoring> (complete the contact form at the bottom of the page),
- ❖ Facebook: <http://www.facebook.com/nerdyneltutoring>, or
- ❖ Instagram: <http://www.instagram.com/nerdyneltutors> (see Note 2).

Professional Tutoring hours are as follows:

- Tuesdays and Wednesdays: 6:00 PM to 8:00 PM.
- Alternate Fridays beginning October 19th: 11:00 AM to 4:00 PM.
- Sundays and select holidays: 11:00 AM to 7:00 PM.

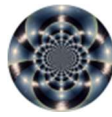
Note 1: Professional Tutoring is available year-round; however, blackout dates may apply. See sections [6.2.1] and [6.6] for more information.

Note 2: Nobel responds to appointment requests on a first-come, first-served basis, and will not discriminate between requests made by phone, email, the website contact form, or the official Facebook page; **Instagram is not a valid medium for requesting appointments.**



[5.0] Professional Tutoring Rates

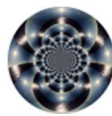
- ❖ The **Standard** rate for Professional Tutoring consists of:
 - **Single** rates, which apply to one-on-one sessions,
 - **Group** rates, which apply when two or more tutees enroll in the same session for the same subject matter; the group discount is 10% off, rounded to the nearest \$5, and
 - **Family** rates, which apply when two or more **related** tutees enroll in the same session for the same subject matter; the family discount is 25% off, rounded to the nearest \$5.
- ❖ The **Loyalty** rate for Professional Tutoring applies when a tutee or group of tutees completes at least 15 Professional Tutoring sessions within 6 months; the loyalty discount is 15% off Standard rates, rounded to the nearest \$5.
- ❖ You may pay for Professional Tutoring sessions using:
 - Cash (In-person sessions only),
 - Debit, credit, and prepaid cards – **limited to VISA, MasterCard, American Express, DISCOVER, JCB, and UnionPay,**
 - Apple Pay, Google Pay, and other tap-and-go payment methods compatible with Square Register,
 - The Cash App, by visiting [http://cash.me/\\$nerdynel](http://cash.me/$nerdynel), or
 - PayPal, by visiting <http://paypal.me/nerdynel>.
 - **Note:** A billing surcharge of 3.9% applies to noncash payments.
- ❖ For Group and Family tutoring, the maximum group size per session is 10. In addition, each group member is responsible for his or her own charges, unless the group designates specific payees. Nobel accepts split payments between multiple payees; in addition, each payee may use multiple forms of valid payment to pay the bill.
- ❖ If a tutoring session covers subjects at different levels, **the highest applicable rate applies for the whole session.**



- ❖ Rates for mock exams include both exam administration and exam results; however, please note that you might not receive your results the same day you take the mock exam.

[5.1] Professional Tutoring Rates for Elementary-Level Services

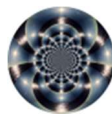
Service	Rates	
	Standard Rate	Loyalty Rate
[5.1.1] Professional tutoring – mathematics and statistics topics as defined in section [3.1.1]	Single: \$40 per hour Group: \$35 per hour per tutee Family: \$30 per hour per tutee	Single: \$35 per hour Group: \$30 per hour per tutee Family: \$25 per hour per tutee
[5.1.2a] Test prep – practice problems and strategies for: <ul style="list-style-type: none"> ❖ New York State math tests, up to 8th grade ❖ SHSAT, SSAT, ISEE, TACHS, COOP, and HSPT (quantitative parts only) 	Single: \$40 per hour Group: \$35 per hour per tutee Family: \$30 per hour per tutee	Single: \$35 per hour Group: \$30 per hour per tutee Family: \$25 per hour per tutee
[5.1.2b] Mock exam – SHSAT	Single: \$80 Group: \$70 per tutee Family: \$60 per tutee	Single: \$70 Group: \$60 per tutee Family: \$50 per tutee
[5.1.2c] Mock exam – SSAT (excluding writing sample), ISEE (excluding essay), TACHS, COOP, and HSPT	Single: \$65 Group: \$60 per tutee Family: \$50 per tutee	Single: \$55 Group: \$50 per tutee Family: \$45 per tutee



Service	Rates	
	Standard Rate	Loyalty Rate
<p>[5.1.3] Résumé and cover letter writing</p> <p>Note: This service is only available on a one-on-one basis.</p>	<p>Single: <i>In-Person</i> – \$40 per hour for unlimited documents</p> <p><i>Email Exchange</i> – \$25 per document; \$40 per résumé/cover letter pair</p> <p>Group/Family: <i>Unavailable</i></p>	<p>Single: <i>In-Person</i> – \$35 per hour for unlimited documents</p> <p><i>Email Exchange</i> – \$20 per document; \$35 per résumé/cover letter pair</p> <p>Group/Family: <i>Unavailable</i></p>

[5.2] Professional Tutoring Rates for Intermediate-Level Services

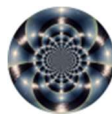
Service	Rates	
	Standard Rate	Loyalty Rate
<p>[5.2.1] Professional tutoring – mathematics and statistics topics as defined in section [3.1.2]</p>	<p>Single: \$55 per hour</p> <p>Group: \$50 per hour per tutee</p> <p>Family: \$40 per hour per tutee</p>	<p>Single: \$45 per hour</p> <p>Group: \$45 per hour per tutee</p> <p>Family: \$35 per hour per tutee</p>
<p>[5.2.2a] Test prep – practice problems and strategies for:</p> <ul style="list-style-type: none"> ❖ Regents exams in Algebra I, Algebra II, Geometry, and Trigonometry ❖ PSAT/NMSQT, SAT, and ACT (quantitative parts only) ❖ SAT Math 1 and 2 	<p>Single: \$55 per hour</p> <p>Group: \$50 per hour per tutee</p> <p>Family: \$40 per hour per tutee</p>	<p>Single: \$45 per hour</p> <p>Group: \$45 per hour per tutee</p> <p>Family: \$35 per hour per tutee</p>



Service	Rates	
	Standard Rate	Loyalty Rate
[5.2.2b] Mock exam – Regents exam, limited to: ❖ Algebra I ❖ Algebra II ❖ Geometry ❖ Trigonometry	Single: \$95 Group: \$85 per tutee Family: \$70 per tutee	Single: \$80 Group: \$70 per tutee Family: \$60 per tutee
[5.2.2c] Mock exam – PSAT/NMSQT	Single: \$110 Group: \$100 per tutee Family: \$85 per tutee	Single: \$95 Group: \$85 per tutee Family: \$70 per tutee
[5.2.2d] Mock exam – SAT (excluding Essay Test) and ACT (excluding writing part)	Single: \$125 Group: \$115 per tutee Family: \$95 per tutee	Single: \$105 Group: \$100 per tutee Family: \$80 per tutee
[5.2.2e] Mock exam – SAT Math (Levels 1 and 2)	Single: \$75 Group: \$70 per tutee Family: \$55 per tutee	Single: \$65 Group: \$60 per tutee Family: \$45 per tutee

[5.3] Professional Tutoring Rates for Advanced-Level Services

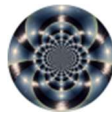
Service	Rates	
	Standard Rate	Loyalty Rate
[5.3.1] Professional tutoring – mathematics and statistics topics as defined in section [3.1.3]	Single: \$80 per hour Group: \$70 per hour per tutee Family: \$60 per hour per tutee	Single: \$70 per hour Group: \$60 per hour per tutee Family: \$50 per hour per tutee



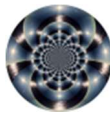
Service	Rates	
	Standard Rate	Loyalty Rate
[5.3.2a] Test prep – practice problems and strategies for: <ul style="list-style-type: none"> ❖ AP Calculus (AB and BC) ❖ AP Statistics ❖ GRE (quantitative parts only) 	Single: \$80 per hour Group: \$70 per hour per tutee Family: \$60 per hour per tutee	Single: \$70 per hour Group: \$60 per hour per tutee Family: \$50 per hour per tutee
[5.3.2b] Mock exam – AP Calculus AB and AP Statistics	Single: \$140 Group: \$125 per tutee Family: \$105 per tutee	Single: \$120 Group: \$105 per tutee Family: \$90 per tutee
[5.3.2c] Mock exam – AP Calculus BC	Single: \$155 Group: \$140 per tutee Family: \$115 per tutee	Single: \$130 Group: \$120 per tutee Family: \$100 per tutee
[5.3.2d] Mock exam – GRE	Single: \$200 Group: \$180 per tutee Family: \$150 per tutee	Single: \$170 Group: \$155 per tutee Family: \$130 per tutee

[5.4] Surcharges and Penalties

Surcharges	
[5.4.1] Billing surcharge for noncash payments	3.9% of the Tutoring Charge



Penalties	
[5.4.2] Penalty for failure to pay or invalid payment	<p>First infraction: Forfeiture of the Loyalty rate (if applicable); tutoring privileges revoked until you pay your balance in full.</p> <p>Second infraction: Permanently disqualified from receiving the Loyalty rate; tutoring privileges revoked until you pay your balance in full plus a 50% penalty.</p> <p>Third infraction: Tutoring privileges <u>permanently</u> revoked.</p> <p>Note: If you make a partial payment, Nobel – at its sole discretion – may waive this penalty once.</p>
[5.4.3] No-show penalty	<p>First no-show: Forfeiture of the Loyalty rate (if applicable); tutoring privileges revoked for 2 weeks.</p> <p>Second no-show: Permanently disqualified from receiving the Loyalty rate; tutoring privileges revoked for 5 weeks.</p> <p>Third no-show: Tutoring privileges <u>permanently</u> revoked.</p> <p>Note: If you no-show due to an emergency, Nobel – at its sole discretion – may waive this penalty.</p>



[6.0] Terms of Service

Nobel Tutoring Service
TERMS OF SERVICE
version 4.0, effective 2018.07.01

[6.1] Notice of Agreement

By booking a Professional Tutoring session with the Nobel Tutoring Service (“Nobel”), you accept and agree to the Terms of Service (“Terms”) in their entirety. You shall observe the Terms, along with rules and regulations not explicitly stated herein. You should not book Professional Tutoring sessions with Nobel if you do not agree with these Terms.

[6.2] Service Area

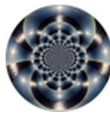
Nobel serves NYC (all 5 boroughs), New Rochelle, Pelham, Mount Vernon, Yonkers, and Long Island (Nassau and Suffolk counties).

[6.2.1] Blackout Dates

"Blackout Dates" are dates when Nobel is unavailable. Blackout dates shall be listed on the official Web site and social media pages listed in section [4.0] of this brochure – check them regularly for updates!

[6.3] Minors

All persons 16 years old or younger **must** receive permission from, or be accompanied by, at least one parent or guardian to book a session with Nobel. Except where otherwise indicated, the Terms shall apply to both adults and minors.



[6.4] Privacy Policy

Nobel may collect basic personal information about you, such as your name, phone number, email address, and grade level. Nobel uses this information solely to:

- ❖ Respond to appointment requests, inquiries, or feedback,
- ❖ Schedule and confirm a Professional Tutoring appointment, or
- ❖ Process a bill for Professional Tutoring.

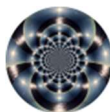
Nobel keeps this information confidential and will not disclose it unless you authorize such disclosure or it is required for legal reasons.

Note: The only information Nobel collects from minors is name and grade level.

[6.5] Disclaimer

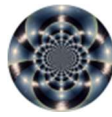
Nobel's goal in every session is to help you gain a greater understanding of mathematics, statistics, and job search fundamentals that translate to improved academic and professional outcomes. However, please note the following:

- ❖ **nerdy.nel will not do your homework, exams, projects, or other assignments – in full or in part – for you during tutoring sessions!**
- ❖ Nobel cannot guarantee that a session – or series of sessions – will improve academic performance or understanding of the topics tutored,
- ❖ Nor can Nobel guarantee that revised résumés or cover letters will increase your odds of landing interviews or job offers, and
- ❖ Success in past sessions does not guarantee success in future sessions.



[6.6] Professional Tutoring Rules and Regulations

- ❖ To request an appointment, you may contact Nobel using any of the methods listed in section [4.0] of this brochure (except Instagram); you must make your request at least **24 hours** ahead of the desired tutoring date.
 - Nobel responds to requests on a first-come, first-served basis.
 - Appointments are not official until Nobel confirms the date, time, and venue with you; the venue is usually a public area (such as a library or coffee shop), but it may also be your home in limited circumstances.
 - Nobel will not grant appointments to minors unless authorized by at least one parent or guardian.
 - Nobel reserves the right to refuse any appointment request.
- ❖ Nobel reserves the right to end any Professional Tutoring session early.
- ❖ You may request an extended session if time allows; Nobel grants extensions on a case-by-case basis.
- ❖ If you behave disruptively during a Professional Tutoring session, your session will be canceled; **you are responsible for all charges accrued during the session.**
 - Nobel reserves the right to permanently revoke tutoring privileges to excessively disruptive tutees.
- ❖ During mock exams, if you cheat or otherwise disobey the exam rules, both the exam and your results will be canceled; **you will not receive a refund.**
- ❖ Single rates apply to one-on-one sessions.
- ❖ Group rates apply when two or more tutees enroll in the same session for the same subject matter.
 - The group members do not have to know each other.
 - All group members must unanimously agree to receive tutoring as a group before receiving tutoring in a group setting.
 - Each group member is responsible for his or her own charges, unless all group members unanimously designate specific payees.

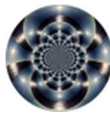


- **Note:** If only one tutee attends a scheduled Group session, then the Single rate, not the Group rate, applies.
- ❖ Family rates apply when two or more **related** tutees enroll in the same session for the same subject matter.
 - Family rates apply to married couples, step relatives, foster relatives, and adoptees; however, they do not apply to godparents or godchildren.
 - Each family member is responsible for his or her own charges, unless all family members unanimously designate specific payees.
 - **Note:** If a group consists of relatives and nonrelatives, then the Group rate, not the Family rate, applies. **Nobel reserves the right to request proof of relationship before applying the Family rate.**
- ❖ For Group and Family tutoring, the maximum group size is 10.
- ❖ Parents or guardians are responsible for charges incurred by minors.
- ❖ To qualify for the Loyalty rate, you must complete at least 15 Professional Tutoring sessions within 6 months.
 - To count, the session must be at least 40 minutes long and paid in full.
 - After qualifying, you will receive the Loyalty rate indefinitely as long as you complete at least one Professional Tutoring session every 6 months. If you don't, you must requalify.
 - **Note:** If you fail to pay for a session, or no-show a session, you must requalify. Repeated infractions result in permanent disqualification.

[6.6.1] Billing

Your bill for Professional Tutoring consists of the Tutoring Charge and Billing Surcharge listed in section [5.0] of this brochure.

Note: With the exception of Nobel's promotions or offers, Nobel will not provide Professional Tutoring for less than the rates listed in section [5.0] of this brochure.



[6.6.1.1] Tutoring Charge

Nobel calculates this charge by dividing the hourly rate by 5, then multiplying the result by the length of the session (measured in 12-minute increments).

Note: The number of increments equals the session time (in minutes) divided by 12, **rounded up**.

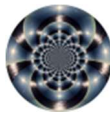
[6.6.1.2] Billing Surcharge

The billing surcharge is:

- \$0 for cash payments, and
- 3.9% of the Tutoring Charge for noncash payments.

[6.6.1.3] Payment Policy

- ❖ Payment for a Professional Tutoring session is due at the end of the session; however, payment for a mock exam is due at the beginning of the session.
- ❖ You may pay your bill with cash, a debit, credit, or prepaid card (VISA, MasterCard, DISCOVER, American Express, JCB, and UnionPay only), Apple Pay, Google Pay, and other tap-and-go payment methods compatible with Square Register, the Cash App ([http://cash.me/\\$nerdynel](http://cash.me/$nerdynel)), or PayPal (<http://paypal.me/nerdynel>); Nobel uses Square Register, the Cash App, and PayPal to process noncash payments securely.
 - Nobel accepts split payments; you may split your payment between multiple valid forms of payment in the same transaction.
- ❖ Nobel reserves the right to assess penalties for nonpayment in accordance with section [5.4.2] of this brochure.



Note: nerdy.nel does not carry change. If you pay with cash and overpay due to lack of exact change, you will receive a credit equal to the difference in your next Professional Tutoring session. Overpayment credits expire after 3 weeks.

[6.6.1.4] Refund Policy

All charges and surcharges are **nonrefundable**.

[6.6.2] Cancellation Policy

You may cancel an appointment by contacting Nobel at any time before your scheduled appointment. There is no cancellation fee.

Note: If Nobel cancels or reschedules an appointment (e.g. due to an emergency), you'll receive a notification – you will not be charged for the session.

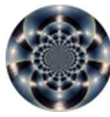
[6.6.3] Lateness Policy

You must contact Nobel if you expect to be late to a scheduled Professional Tutoring session; if you do not, you will be responsible for charges incurred from the scheduled start time and will not receive “make-up time” for the session time lost.

Note: If nerdy.nel is late for a session, you are entitled to “make-up time” for the session time lost, if time allows.

[6.6.4] No-Show Policy

You are considered a no-show if you fail to attend a Professional Tutoring session without canceling the session; a 20-minute grace period applies before Nobel cancels



the session and declares you a no-show. Nobel reserves the right to assess penalties to no-shows in accordance with section [5.4.3] of this brochure.

[6.7] Updates to the Terms

Nobel reserves the right to update the Terms at any time, with or without advance notification. If Nobel updates these Terms, a summary of the updates will appear on the official Web site and social media pages, and a new version number and effective date will appear at the top and the bottom of this section.

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